

Report To:	CABINET	Date:	21ST JANUARY 2019
Heading:	CORPORATE SCORECARD PERFORMANCE		
Portfolio Holder:	COUNCILLOR JASON ZADROZNY – LEADER OF THE COUNCIL		
Ward/s:	ALL		
Key Decision:	NO		
Subject to Call-In:	NO		

Purpose of Report

This report presents to Cabinet recommendations which acknowledge the forthcoming need to review and refresh the corporate performance scorecard. The existing Corporate Scorecard was established under the previous Labour Administration and set for review in 2019 following the District Elections in May.

Recommendation(s)

For Cabinet to approve a review of the current Corporate Scorecard, in order to ensure alignment with the Council's future ambitions and corporate priorities.

Reasons for Recommendation(s)

To ensure that the performance management framework is focussed and aligned to delivery of relevant, current and future ambitions and priorities of the Council.

Alternative Options Considered

(with reasons why not adopted)

None

Detailed Information

In March 2016 Cabinet agreed the use of a balanced scorecard methodology to enhance the organisation's performance framework and ability to understand how successfully the Corporate

Priorities are being delivered, the approach providing a more rounded view on performance with a greater emphasis on customer satisfaction and quality.

The current Corporate Scorecard is aligned to priorities and key actions agreed pre 2018/19 by the previous administration.

The new administration has identified specific priorities for action in 2018/19 which are being performance managed alongside of the previously agreed Corporate Scorecard.

Post District Elections in 2019, the Corporate Plan and Corporate Scorecard will be reviewed and refreshed to ensure they are updated and reflect the Council's future ambitions and Corporate Priorities for the next three years (2019-2022).

In the meantime, performance outturn for the current Corporate Scorecard will be continue to be monitored and managed at CLT and Scrutiny. The new Administration has reinforced commitment to key priorities such as fly tipping, littering, dog fouling and anti-social behaviour.

Implications

Corporate Plan:

The report relates to delivery of the current and future Corporate Plan Priorities. The Corporate Scorecard will be reviewed and refreshed to align with a future Corporate Plan and associated corporate priorities as a means of identifying their successful delivery.

Legal:

No direct legal implications

Finance:

Budget Area	Implication
General Fund – Revenue Budget	Financial performance is included within a detailed corporate scorecard reported to CLT and Scrutiny. Financial Pl's form a key element of the balanced scorecard approach, and will be reviewed to reflect future priorities in alignment with review of the Corporate Plan in 2019. Financial performance is reported to Council as part of other reports.
General Fund – Capital Programme	
Housing Revenue Account – Revenue Budget	
Housing Revenue Account – Capital Programme	

Risk:

Risk	Mitigation
Poor performance would potentially result in inability to deliver the corporate priorities as specified in the corporate plan	Regular monitoring of performance and robust performance management through the authority's performance framework

Human Resources:

High levels of performance can have a positive impact upon employee engagement and retention which in turn can enhance performance further.

Equalities:

No direct equalities implications

Other Implications:

(if applicable)

Reason(s) for Urgency

(if applicable)

Reason(s) for Exemption

(if applicable)

Background Papers

Detailed Corporate Scorecard – Quarter 2 Performance 2018/19

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